

Grossmont Healthcare District's Health & Wellness Library

Patron Behavior Policy

An East County community resource

Patrons are expected to respect the rights of others to enjoy a safe and welcoming library experience. The following behaviors and activities ARE PROHIBITED in the Library:

- Being under the influence of alcohol or illegal drugs.
- Interfering with another person's use of the library, or the library staff's duties, including disturbing, offending, intimidating, annoying, or harassing others, or engaging in any disruptive or unsafe behavior.
- Weapons of any kind.
- Overwhelming lack of personal hygiene that is disruptive to others.
- Mutilation of library materials, vandalism, theft. This includes downloading software to the computers or making other changes to the computers.
- Loud or disruptive behavior which disturbs library activities, including using electronic devices at a volume that is disruptive to others.
- Sexual misconduct or harassment (e.g. stalking, exposure, offensive touching)
- Unapproved entry in non-public areas of library.
- Not wearing sufficient clothing (e.g. shoes, tops, bottoms) while in Library.
- Sleeping, camping, or monopolizing Library facilities and grounds.
- Commercial activities, distributing handbills or flyers, soliciting signatures for petition, selling merchandise, or other similar activities that may disrupt use and enjoyment of the Library.
- Using restroom sinks for anything other than washing hands and face.
- Open containers of food or drink. Drinks with a lid are permitted.
- Bringing any animal into the building, with the exception of service animals accompanying a person with a disability in accordance with the American Disabilities Act.
- Engaging in any activity prohibited by law.
- Children under the age of 12 may not be left unattended by their parent or custodian.
- Patron bag, container, package or bundle size cannot singly or collectively exceed 24 by 18 by 12 inches. Personal items cannot be stored on Grossmont Healthcare District property. Sleeping bags, bed-rolls, or blankets are not permitted in the building (blankets for small children are permitted).

Depending on the offense, patrons may be banned from the library for the day, the week, or the month (at the discretion of GHD and Library staff). Repeat problems will result in the patron being permanently banned from the Library. Law enforcement will be called to intervene if needed.